

## Rates & Services

VISIT TYPE	RATE (PER VISIT)														
<b>Initial Consultation</b>	Free														
<b>Hourly</b>	\$24 1st hour \$22 each addl														
<b>Extended</b>	\$19														
<b>Regular</b>	<b>\$15</b>														
<b>Value</b>	\$13														
<b>Drop In</b>	\$11														
<b>Overnights</b>	\$48 (8 hours) \$11 day visits														
<b>Boarding</b>	\$27 day														
ADDITIONAL FEES	RATE (PER VISIT)														
<b>Travel Charges</b>  We use <b>Mapquest.com</b> , look up the <u>minutes</u> from your home to our main office.	<table border="1"> <thead> <tr> <th>Mins</th> <th>Price</th> </tr> </thead> <tbody> <tr> <td>0-9</td> <td>Free</td> </tr> <tr> <td>10-12</td> <td>\$1</td> </tr> <tr> <td>13-15</td> <td>\$2</td> </tr> <tr> <td>16-18</td> <td>\$3</td> </tr> <tr> <td>19-21</td> <td>\$4</td> </tr> <tr> <td>Each Minute over 21</td> <td>\$1 (+\$4)</td> </tr> </tbody> </table>	Mins	Price	0-9	Free	10-12	\$1	13-15	\$2	16-18	\$3	19-21	\$4	Each Minute over 21	\$1 (+\$4)
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<b>Late Payment</b>	\$2														
<b>Holidays</b>	\$3														

### Specials

#### **\$5 Off Your First Service**

New customers only, with 3 or more visits paid.

#### **Collect A \$5 Credit For Every Referral**

Every referral that books service with us earns \$5 to your account.

#### **Initial Booking Consultation 30-90 minutes**

At this visit we can complete the necessary paperwork, answer questions, transfer keys, and tour your home while discussing detailed instructions on how to care for your pets. This required meeting will be scheduled at least **48 hours** prior to service.

#### **Hourly Care Minimum 60-70 Mins**

Choose 1 hour increments of care.

#### **Extended Visit Minimum 40-45 Mins**

Best for long walks, multiple pet homes, and pets with special diets or special needs. Good for horses & hobby farms, and lawn watering.

#### **Regular Visit Minimum 25-30 Mins**

Our most popular choice. Good for many multiple pet homes, supervised feedings, walks, and play. Most dogs will require 2-4 Regular visits per day. Cats are best with 1 visit per day.

#### **Value Visit Minimum 15-20 Mins**

Short can be used as a quick turnout or potty break, litter box cleaning, easy keeper care, or even a 3rd feeding.

#### **Drop In 3 Minutes or less**

Short drop in to transfer keys (pick up or drop off), , check iron/stove, turn off sprinkler system, close windows, etc.

## Important Terms

Payment is due within 5 days of service.

A separate signed & completed Service Request is also due for each service, before each service start.

With permission you may leave a cheque in full and the completed Service Request for the first visit. However, **your pet sitter must leave your home** without providing any service if you forget either item.

#### **Refunds & Cancellations**

<b>Holiday</b>	Payment in full is charged (no refunds)
<b>0-48 Hrs</b>	Payment in full is charged (no refunds)
<b>2-7 Days</b>	20% of Service total is due (80% refund)
<b>8+ Days</b>	No charge, refund in full

**No extra charges for multiple pets.**

Please schedule **adequate time to provide the services requested**. If your pet or home needs more time than scheduled, it will be added as needed and billed to you. Nail clippings, yard pickup, watering and other average tasks are included in base price. More difficult tasks are \$3-\$6 extra per 15 minutes.

Minutes To Your Home: \_\_\_\_

Your Travel Fee: \$ \_\_\_\_

Your Client ID #: \_\_\_\_\_